

## Flight Services Certificate (FLS)

Entering Term 2 Sept 2017

*Term 1*

*Term 2*

*Jan or May 2017*

*Sept 2017*

*4 subjects*

*5 subjects*

**EAC150 - 3 hrs**  
College English

**FSO110 - 3 hrs**  
Flight Attendant Specific - Policies  
And Procedures  
**replaces TRV110 - 3 hrs**  
The Flight Cabin Crew

**FSO120 - 3 hrs**  
Airline Destinations - Domestic And  
Transborder  
**replaces TRV103 - 3 hrs**  
North American Tourism  
Destinations

**HSP101 - 3 hrs**  
Service Leadership

**FSO125 - 3 hrs**  
Ground Operations  
**replaces TRV230 - 3 hrs**  
Ground Operations

**FSO210 - 3 hrs**  
Creating the Customer Experience  
**replaces TRV210 - 3 hrs**  
Exceptional Customer Service  
Leadership

**FSO215 - 3 hrs**  
Global Distribution Airline System  
Pre-req. FSO120  
**replaces TSA300 - 3 hrs**  
Amadeus Reservation Specialist

**FSO220 - 3 hrs**  
Airport Systems & Emergency  
Equipment  
**replaces TRV220 - 3 hrs**  
Airport Systems & Emergency

**FSO225 - 3 hrs**  
**replaces TRV225 - 3 hrs**  
Aircraft Types

**12 hours**

**15 hours**

**Total hours: 27**

**Note: Students can pathway into the FSO program. Advisement required.**

**Date of revision:** July 31, 2017

**Effective:** September 2017

