

## Flight Services: Operations and Cabin Management (FSO)

**Term 1 - 6 subjects**

**Term 2 - 6 subjects**

**Term 3 - 6 subjects**

**Term 4 - 5 subjects**

**Sept/Jan/May**

**Jan/May/Sept**

**May/Sept/Jan**

**Sept/Jan/May**

**COM101 - 3 hr.**  
Communicating Across  
Contexts (SELS)

**FSO210 - 3 hrs**  
Creating the Customer  
Experience

**FSO310 - 4 hrs**  
Emergency Inflight Procedures  
Pre-req: FSO 220 & 225

**FSO410 - 4 hrs**  
Emergency Evacuations  
Pre-req: FSO 310

**FSO110 - 3 hrs**  
Flight Attendant Specific -  
Policies And Procedures

**FSO215 - 3 hrs**  
Global Distribution Airline  
System  
Pre-req: FSO120

**FSO315 - 4 hrs**  
Emergency Ground Procedures  
Pre-req: FSO 220 & 225  
Co-req: FSO 310

**FSO415 - 4 hrs**  
Airline Terminology - French  
Pre-req: FSO 310

**FSO115 - 3 hrs**  
Flight Attendant Specific -  
Aircraft General Safety

**FSO220 - 3 hrs**  
Aircraft Systems & Emergency  
Equipment  
Pre-req: FSO115

**FSO320 - 3 hrs**  
Aviation Security  
Pre-req: FSO 115

**FSO420 - 3 hrs**  
Airline Destinations -  
International

**FSO120 - 3 hrs**  
Airline Destinations - Domestic  
And Transborder

**FSO225 - 3 hrs**  
Airline Types  
Pre-req: FSO 115

**FSO325 - 3 hrs**  
Career Planning

**FSO425 - 3 hrs**  
Career Placement  
Pre-req: FSO 325

**FSO125 - 3 hrs**  
Ground Operations

**XXX XXX - 3 hrs**  
General Education Option  
(SELS)

**FSO330 - 3 hrs**  
Airline Sales & Marketing  
Pre-req: FSO 210

**XXX XXX- 3 hrs**  
Professional Option  
(see chart below)

**HSP101 - 3 hrs**  
Service Leadership

**XXX XXX - 3 hrs**  
General Education Option  
(SELS)

**XXX XXX - 3 hrs**  
General Education Option  
(SELS)

**18 hours**

**18 hours**

**20 hours**

**17 hours Total hours: 73**

**Professional Options: not all offered each term**

FSO200 Successful Flight Management  
FSO400 Theory of Flight Fundamentals

MLT 400/401/402 Mile Intensive Learning Experience

**SELS - School of English and Liberal Studies - English and General Education Courses**

**\*\* Note: Students can pathway into the FLS program. Advisement required.**

**Date of Revision: July 2018**

**Effective: May 2018**